

STUDENT HEALTH INSURANCE PLAN (SHIP) International Student Waivers, FAQ



Spring 2022

Why is there an insurance fee/ hold on my Banner account?

UT System requires all international students in a F1, F2, J1, or J2 visa status to maintain medical, evacuation and repatriation insurance coverage while enrolled at a UT System institution. Accordingly, students are automatically enrolled in the [Student Health Insurance Plan](#) (SHIP) with cost of coverage included in the student's tuition and fee bill. You must meet certain criteria to submit a waiver request.

As a Graduate Student Employee (GSE) you have a choice between two (2) health insurance plans, each of which are comparable in terms of medical coverage yet differ in the premiums you pay. All GSE must submit a survey/application identifying your choice of coverage. Once completed, a waiver will be automatically processed.

Where do I submit my waiver?

If you meet the criteria, please submit evidence of your alternate health insurance coverage that meets the requirements of the Federal Patient Protection and Affordable Care Act (PPACA) and apply for a waiver through the Academic Health Plans (AHP) website before **February 1, 2022** - ([Click Here to Submit your Waiver Request](#))

When will my waiver be processed?

This may take up to 48 hours after February 1, 2022.

Why am I having trouble submitting a waiver online?

If you are an International Graduate Student Employee and meet eligibility requirements, you do not need to submit a waiver in AHP. We will verify your information and remove the fee. No additional action is needed on your part.

When will my insurance coverage be active?

It can take up to 48 hours for coverage to become active with our insurance carriers. However, your coverage will be effective for the entire spring term, January 1, 2022 - May 31, 2022.

What if I don't have an appointment?

Please have your hiring department email hrsupportcenter@utep.edu detailing your approved appointment.

What if I am no longer an International Student?

Please contact Admissions or the Graduate School to update your status.

Contact Information:

Academic Health Plans 855-247-7587 <https://utep.myahpcare.com>

Office of Human Resources (Benefits) 915-747-5202 benefits@utep.edu

Admissions 915-747-5890 futureminer@utep.edu

Graduate School 915-747-5491 gradschool@utep.edu